

# SERVICES AGREEMENT

This Services Agreement ("Agreement") is made on \_\_\_ / \_\_\_ / 2026 by and between:

**\*\*Service Provider:\*\*** STEPHANIE MARIE PERALTA

AND

**\*\*Client (Owner):\*\*** Name: \_\_\_\_\_

## ## 1. SERVICES PROVIDED

The Service Provider agrees to provide the following service(s) the following location:

- \_\_\_\_\_
- ###  Braiding
  - ###  Clipping
  - ###  Show Help
  - ###  Special: \_\_\_\_\_

On date(s) \_\_\_\_\_

If owner is absent upon completion of service, Provider will officially "check out" over text and summarize the visit with any relevant notes and media proof of deliverables. The Provider aims for superior customer satisfaction and requests in any rare and unlikely case of dissatisfaction that the Client reach out directly to resolve at completion of service, otherwise the service will be considered satisfactorily completed.

The Client agrees to provide:

- Safe space for service free of hazards on the ground, walls, ceiling, etc.
- Access to power outlets (*if clipping*)
- Equipment necessary for clean up: shovel, trash place, pitchfork broom etc.

Service Provider will provide necessary materials for service:

- Clean, cool, sanitized, sharp, oiled blades on properly maintained clippers (*if clipping*)
- Yarn, stool, headlamp, and any other necessary tools and accessories (*if braiding*)

## ## 2. FEES & PAYMENT TERMS

Client agrees to pay the entire balance at or prior to time of service, meaning the date and time the service is completed. A grace period of 24 hours is granted before a late fee per additional day is charged.

PLEASE NOTE PAYMENT IS DUE AT TIME OF SERVICE ! Unless otherwise agreed on in writing.

### Accepted payment methods:

- Cash/Zelle preferred, -\$5 discount rate
- ZELLE INFO phone number 774 232 2450
- Venmo/Check (a 5\$ convenience fee applies, per diem)
- VENMO info: @sesequine or PERSONAL CHECK to Stephanie Marie Peralta

## **Deposits**

An electronic Zelle or Venmo deposit completes booking : **\$50 per clipped horse, show service per diem, or \$10/per horse to be braided.** Booking is not complete until a deposit is received and agreement signed.

ALL deposits will automatically apply to final balance UNLESS Client explicitly requests deposit be returned via original payment method.

Deposits will be considered NON refundable IN THE CASE of Client cancellation within 48 hours of service scheduled.

Remaining balance is due: Before services begin if braiding or Upon completion/time of service of clipping/show services.

Should the Provider need to cancel, she will reach out to reschedule if possible or reimbursement in full will immediately be issued back to the original form of deposit payment.

**Late payments** refer to any balance (over)due after 24 hours of end of service (grace period) and Client is responsible for and agrees to pay a fee of \$20 USD (\$25 USD if payment by Venmo or check) per each 24hr period following the one day (24hr) grace period.

*Braiding clients only:* entire balance is to be paid beforehand if Client is absent at time of service. Provider reserves the right to cancel service if payment in full has not been received by time of service.

## **CANCELLATION POLICY**

Cancellations must be made at least 48 hours before the start of services for refund of deposit.

Client may substitute/switch horses to receive service regardless of timeframe to avoid cancellation

### **## Annex 2.5 Clipping Deposit/Dirty Horse Fee**

*Applicable to clipping clients only:*

The Client agrees to provide

- A SHOW clean horse, wherever on the body will be clipped. Show clean defined as passes a “curry finger test” with no visible dark residue coming from the horse’s undercoat/skin when scrubbed with fingers.

Provider agrees to leave the space used in the same cleanliness conditions as found or better.

The full amount will go towards cost of clip as per policy above UNLESS the Client cancels within 48hr AND/OR horse does not pass the “finger curry test” as detailed, in which case Client forfeits the deposit in full.

The Client may reschedule ONCE up to 24hr ahead of originally scheduled date in case of emergency. A less than 24hr notice will result in forfeit of deposit.

By failing the finger curry test, performed upon arrival by Provider, the horse is deemed unreasonably dirty and inadequately prepared for proper and satisfactory service by the Provider, and she shall retain the deposit in full. In this case, Client agrees to pay the full amount of clip in addition to the fee

(retained deposit).

In the worst and rare cases that the horse is presented too dirty to perform the service at all, at Provider's discretion, she reserves the right to refuse service until the horse is properly represented by Client in the show clean state. The deposit will not be returned in these cases.

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### **## 3. VETERINARY CARE & EMERGENCIES**

Client agrees to be fully responsible for all veterinary care and costs that may arise during service.

Client recognizes a state-licensed veterinarian is the only one legally allowed to prescribe and administer sedations. If the client needs a horse sedated for service they may schedule their vet at time of service to administer, administer themselves at their own discretion, or assign another competent individual, fully understanding they will hold Provider harmless of outcome if designated. Client is furthermore responsible for any and all medication costs.

In case of show service, Service Provider will administer medications/feed/supplements as directed by Client and is not liable for complications.

### **## 4. LIABILITY & INDEMNIFICATION**

The Client and Service Provider both understand that working with animals carries inherent risks, including injury, illness, escape, or death, and loss or damage of equipment.

The Client agrees to:

- \* Disclose any history of aggression, behavioral issues, or known quirks/info that could impact safe and successful delivery of service
- \* In the rare and unlikely event, provide replacement or repair to damaged property of Service Provider to continue service if Client animal destroys
- \* Secure and/or personally handle dangerous animals or equipment
- \* Maintain a safe workspace free of debris, sharp, or toxic hazards, with clear exits.

The Service Provider shall not be liable for:

- \* Medical conditions, injury, death, lameness, loss of use, or illness of animal(s)
- \* Acts beyond reasonable control (weather, predators, power outages, etc.)
- \* Malfunction or any otherwise loss of use of any equipment used to perform the duties necessary to complete service requirements.
- \* Property damage resulting from use of equipment necessary to perform duties outlined or occurring from external factors such as weather, animals, etc.

The Client agrees to indemnify and hold harmless the Service Provider from claims, damages, or expenses arising from the Client's animals or property.

### **## 5. PHOTOS & MARKETING (Optional)**

Client grants permission for photos of animals/property unless otherwise specified. Service Provider respects Client privacy and will seek to avoid any personal identifying or private information being pictured.

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## ## 6. TERMINATION

Either party may terminate this Agreement with written notice (electronic is sufficient) at any time. In the case of termination during the service period, Client agrees to pay Provider for any services performed until time of termination, still at time of service.

The Service Provider reserves the right to terminate and discontinue service immediately if

1. Client animals pose a danger that does not allow her to safely continue service
2. If unsafe conditions exist
3. If payment has not been received as agreed

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## ## 7. FORCE MAJEURE

The Service Provider shall not be liable for failure to perform due to circumstances beyond reasonable control, including but not limited to natural disasters, severe weather, government restrictions, global/national health emergencies, or utility-equipment failures.

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## ## 8. GOVERNING LAW

This Agreement shall be governed by the laws of the State where service address is located.

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## ## SIGNATURES

By signing below, both parties agree to the terms of this Agreement.

Service Provider Signature:

Printed Name: Stéphanie Marie Peralta

Date: \_\_\_ / \_\_\_ / 2026

Client Signature: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Date: \_\_\_ / \_\_\_ / \_\_\_\_\_



*Sustainable Equine Solutions*